



**AAHAM WEBINAR  
WEDNESDAY, April 11, 2018  
1:30pm - 3:00 PM EDT**

**EVERYONE Earns 3 AAHAM CEUs for attending**

Join AAHAM, George Buck, President Emeritus and W. Judd Peak, CCO and General Counsel of Frost-Arnett Company, as we present this informative webinar,

**“Regulatory Issues facing the Accounts Receivable Management (ARM) Industry – What Providers Need to Know”**

This presentation will center on the regulations, recent regulatory issues and regulatory enforcement issues that affect the ARM industry and how they can potentially impact the revenue cycle function of providers. The creation of the Consumer Financial Protection Bureau (CFPB) and changes to the Fair Debt Collection Practices Act (FDCPA), the Fair Credit Reporting Act (FCRA), and the Telephone Consumer Protection Act (TCPA) are all redefining the landscape of the ARM industry. State Attorney’s general, consumer advocacy groups and increased consumer awareness have a powerful influence over government and regulatory decision makers. This presentation aids providers in effectively partnering with their ARM vendors to implement best practices for compliance.

Learn about:

- Become more familiar with the various regulatory issues and their impact on both the ARM industry and revenue cycle function of providers.
- How the ARM industry is adapting to the ever changing regulatory maze through advanced compliance programs and state of the art technology.
- Understand the potential impact of new and proposed regulatory guidelines on the revenue function of providers.
- Discover how consumer advocacy and awareness is influencing regulatory decision makers.

**Space is limited to the first 100 registrants, register today!**

Level of webinar: ADVANCED

Target audience: Chief Financial Officers, Revenue Cycle Management Leaders and Compliance Directors and Managers

**About our speakers:**

George Buck is a 38-year veteran of the Accounts Receivable Management industry. He started his career as a collector and worked his way up through the Frost-Arnett organization, eventually becoming President in 2002 and later transitioning to President Emeritus in 2017. Currently, Mr. Buck serves on the Steering Committee of the Consumer Relations Consortium, a group of 20+ Larger Market Participants in the debt collection industry who proactively engage with regulators and consumer advocacy groups to bridge the gap of understanding and expectations often present between consumers and collectors. He holds Scholar and Fellow designations through ACA International.

As Frost-Arnett's CCO and General Counsel, W. Judd Peak's primary responsibility is to align the company with the major components of all federal, state and local regulatory agencies and boards. He ensures the Board of Directors, management and employees comply with the rules and regulations of the governmental entities, that company policies are being followed and that behavior in the organization meets the company's standards of conduct. Prior to joining Frost-Arnett in 2014, Mr. Peak spent 16 years as an attorney in private practice, specializing in employee relations issues.

Mr. Buck can be reached at [gbuck@frostarnett.com](mailto:gbuck@frostarnett.com) and Mr. Peak can be reached at [jpeak@frostarnett.com](mailto:jpeak@frostarnett.com).

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This \$145, 90-minute telephone conference call includes a presentation, Q&A period, and handout provided via email. The fee is for one line, if multiple lines are to be used, a separate fee for each line must be paid. The audio conference format permits an unlimited amount of people to listen in from one phone. Everyone that attends earns 3 CEUS for attending, so feel free to gather up your whole team! Correspondence and handouts will only be sent to the registrant. The member name and number must match the email address. You will receive a CEU sign up form for your entire group of listeners with your confirmation. To ensure the quality of interaction, the number of registrations for each audio seminar is limited. Reserve your space by registering ASAP.

**To register...**

Email, fax or mail your registration form with payment to:

AAHAM Audio Conference  
11240 Waples Mill Road  
Suite 200  
Fairfax VA 22030  
Fax: 703/359-7562  
Email: [moayad@aaham.org](mailto:moayad@aaham.org)

We apologize but we do not invoice nor accept purchase orders. **Payment must be received on or before April 4, 2018.** We are unable to accept registrations after that date. **Correspondence and handouts will only be sent to the registrant. The member name and number must match the email address.**

**After registering... On April 8, 2018, you will be emailed your confirmation, handouts, phone number and passcode to use for the call, and a CEU form. On the program date...It's easy! Just call in at the scheduled time and enter your passcode.** Long-distance rates are covered in your registration fee.

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Certification•Compliance •Leadership Development•Networking•Advocacy*



# Webinar Registration Form

**Please Return to:**

AAHAM Webinar Registration  
 11240 Waples Mill Road, Suite 200  
 Fairfax, VA 22030  
 Fax: 703.359.7562  
 Email: info@aaham.org

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### Upcoming Webinar Schedule and Rates

**Topic: Regulatory Issues facing the Accounts Receivable Management (ARM) Industry – What Providers Need to Know**

When: WEDNESDAY, April 11, 2018 1:30pm - 3:00 PM EDT  
 Speaker(s): George Buck, President Emeritus and W. Judd Peak, CCO and General Counsel of Frost-Arnett Company  
 Registration Deadline: April 4, 2018      AAHAM CEU's Earned: 3

- AAHAM National Member \$145       Non-members \$235

**Topic: MSP Compliance and Accident Claims**

When: WEDNESDAY, April 25, 2018 1:30pm - 3:00 PM EDT  
 Speaker(s): Michael Ford, J.D., Chief Development Officer of Medical Reimbursements of America  
 Registration Deadline: April 18, 2018      AAHAM CEU's Earned: 3

- AAHAM National Member \$145       Non-members \$235

**Topic: Medication Management Isn't Just for Physicians: A Walk-Through of Critical Pharmaceutical Billing Concerns and Strategies for Success**

When: WEDNESDAY, May 16, 2018, 2018 1:30pm - 3:00 PM EDT  
 Speaker(s): Lauren Rose, CPA, CPC, Managing Director at Kohler Healthcare  
 Registration Deadline: May 9, 2018      AAHAM CEU's Earned: 3

- AAHAM National Member \$145       Non-members \$235

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[Online Member Registration](#)[Online Nonmember Registration](#)[Click here if you want to register for the 2018 Certification Training Webinars](#)**PAYMENT TOTAL**

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Questions? Please call 703.281.4043 x 4  
 or email [moayad@aaham.org](mailto:moayad@aaham.org).

Do something today that your future self will thank you for.

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#AAHAMRaisetheLevel