



AAHAM WEBINAR
WEDNESDAY, November 10, 2021
1:30pm - 3:00pm EST

EVERYONE Earns 3 AAHAM CEUs for attending

Join AAHAM, Amy Sherman, Director of Patient Access at Medstar Health, as we present this informative webinar,

“5 steps to Becoming an Effective Servant Leader”

Leaning on lessons and experiences from her own life, Amy will share tips on how to be an effective servant leader.

Learn about how to:

- Understand the meaning of Servant Leadership
- Apply concepts discussed to recommit to your team, department and organization
- How to prevent burnout by identifying ways to set healthy boundaries

Level of webinar: Beginner

Target audience: All Revenue Cycle professionals

About our speakers:

Amy is currently the integrated Director of Patient Access at Medstar Health Baltimore region. Amy was previously the Director of Revenue Cycle at the University of Vermont Medical Center. She has over 25 years of healthcare experience mostly in finance. 12 years ago, she was voluntold to assist as interim director for the Patient Access Department. It was during this time she developed a deep love for patients and service. She requested the department be added to her scope.

Her career path started with being a Medicare Biller from there she sat for and passed her Certified Professional Coder (CPC) exam and worked as a Compliance Auditor. She then ventured to the dark side and worked at a Medicare Intermediary where she learned about writing policy, creating system edits and payor philosophy.

As her career has grown one constant has remained the same; the better you treat your team, make them feel valued and heard, the harder they will work for you. Over time she evolved into a Servant leader and is passionate about modeling this approach for future

leaders. She has written her first book on the subject and looks forward to it being published in December. Amy can be reached at absolutelyamy.sl@gmail.com.

This webinar includes a presentation, Q&A period, and handout provided via email. The registration is for one line, if multiple lines are to be used, a separate registration must be submitted. The audio conference format permits an unlimited amount of people to listen in from one phone. Everyone earns CEUs for attending, so feel free to gather up your whole team! You will receive a CEU submission form for yourself and your entire group of listeners with your confirmation.

This webinar costs \$35 for AAHAM National members and \$99 per line for non-AAHAM members. If you are having issues registering, please contact Moayad Zahralddin at moayad@aaaham.org.

Join as a National Member today, registration for this webinar will be included for free!

We apologize but we do not invoice nor accept purchase orders. Registrations must be received on or before November 3, 2021. We are unable to accept registrations after that date

The Friday before the webinar we will email the registrant the confirmation, handouts, dial-in number, passcode and CEU submission form. Reminders will also be sent the week of the webinar. On the program date...it's easy, just call in at the scheduled time and enter your passcode.

*AAHAM...Providing Excellence in the Business of Healthcare
Certification • Compliance • Leadership Development • Networking • Advocacy*



Webinar Registration Form

Please Return to:

AAHAM Webinar Registration
11240 Waples Mill Road, Suite 200
Fairfax, VA 22030
Fax: 703.359.7562
Email: info@aaham.org

Name		Title	
Employer Name		Email Address	
Address			
City	State	Zip	Country
Phone	Cell	Local Chapter	AAHAM Member ID

Upcoming Webinar Schedule and Rates

Topic: 5 steps to Becoming an Effective Servant Leader

When: WEDNESDAY, November 10, 2021 1:30 PM - 3:00 PM EDT
Registration Deadline: November 3, 2021 AAHAM CEU's Earned: 3

AAHAM National Member \$35 Non-members \$99

Topic: 2022 CPT Updates

When: WEDNESDAY, December 1, 2021 1:30 PM - 3:00 PM EDT
Registration Deadline: November 25, 2021 AAHAM CEU's Earned: 3

AAHAM National Member \$35 Non-members \$99

Topic: Mentorship – Changing Lives One Conversation at a Time

When: WEDNESDAY, January 26, 2022 1:30 PM - 2:30 PM EDT
Registration Deadline: January 19, 2022 AAHAM CEU's Earned: 2

AAHAM National Member \$35 Non-members \$99

Topic: Understanding Gender Diverse and Transgender Terminology

When: WEDNESDAY, February 9, 2022 1:30 PM - 3:00 PM EDT
Registration Deadline: February 2, 2022 AAHAM CEU's Earned: 3

AAHAM National Member \$35 Non-members \$99

Topic: Don't Deny Your Denials: Understanding the Trends, Challenges, and How to Successfully Manage Your Complex Claims

When: WEDNESDAY, March 2, 2022 2:00 PM - 3:00 PM EDT
Registration Deadline: February 23, 2022 AAHAM CEU's Earned: 2

AAHAM National Member \$35 Non-members \$99

Join as a National Member today, and get one webinar registration for free! AAHAM National Membership \$209

Please indicate the date of the webinar you would like to be included with your membership:

[Online Member Registration](#)

[Online Nonmember Registration](#)

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Check/Money Order (Make Payable to AAHAM)

Amex Visa MasterCard

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Questions? Please call 703.281.4043 x 4
or email moayad@aaham.org.

Do something today that your future self will thank you for.
#AAHAMAlwaysInvestinYourself